

# METRO NASHVILLE LANGUAGE ACCESS GUIDE & TOOLKIT

*ADA & TITLE VI RESOURCES*



Vendor	Services	Contact Name	Contact email	Contact Phone	Contract Number
Real Time Translation	Document Only	John Grove	jgrove@rttmobile.com	205-910-6929	453927
Language Line	OPI and Document	Joe Matthews	jmatthews@languageline.com	831-648-7140	453924
Voiance	All	Bill Martin	bmartin@voiance.com	866-742-9080 x 1708	453926
Language Training Center	In Person and document	Hayley Guest	hguest@ltcls.com	317-813-9790	453925
AllWorld	In Person and document		request@ALCINC.COM	301-881-8884	453928
Lingualinx	Document Only	Colleen Dempsey	CDempsey@lingualinx.com	518.388.9000 ext. 1014	453929
Bridges	Sign Language Interpretation	J. Eric Workman	eric@bridgesfordeafandhh.org	615-248-8828	411541

## Real Time Translation

### Document Translation

Item No.	Description	Cost Per Unit	Unit of Measure
<b>Type of Translation (Telephonic, Face-to-Face, Document)</b>			
1	Document Translation Cost Per Word (Spanish)	\$0.11	Each
2	Document Translation Cost Per Word (All Others)	\$0.20	Each

## Language Line

### Over-the-Phone Interpretation (OPI); Document Translation

Item No.	Description	Cost Per Unit	Unit of Measure
<b>Type of Translation (Telephonic, Face-to-Face, Document)</b>			
1	Telephonic Per Minute (Spanish)	\$0.61	Each
2	Telephonic Per Minute (All Others)	\$0.65	Each
7	Document Translation Cost Per Word (Spanish)	\$0.25	Each
8	Document Translation Cost Per Word (All Others)	\$0.30	Each

## Voiance

Over-the-Phone Interpretation (OPI); In-Person Interpretation; Document Translation; Metro Employee Competency Assessment

Item No.	Description	Cost Per Unit	Unit of Measure
<b>Type of Translation (Telephonic, Face-to-Face, Document)</b>			
1	Telephonic Per Minute (Spanish)	\$0.59	Each
2	Telephonic Per Minute (All Others)	\$0.65	Each
3	Face to Face (non-certified) - (1st Hour)	\$1.16	Each
4	Face to Face (non-certified) - (1/4 Hour increments, following 1st Hour)	\$1.16	Each
5	Face to Face (certified) - (1st Hour)	\$1.16	Each
6	Face to Face (certified) - (1/4 Hour increments, following 1st Hour)	\$1.16	Each
7	Document Translation Cost Per Word (Spanish)	\$0.13	Each
8	Document Translation Cost Per Word (All Others)	\$0.27	Each
9	Metro Employee Competency Assessment - (1st Hour)	\$119.00	Each

## Language Training Center

In-Person Interpretation; Document Translation; Metro Employee Competency Assessment

Item No.	Description	Cost Per Unit	Unit of Measure
<b>Type of Translation (Telephonic, Face-to-Face, Document)</b>			
1	Face to Face (non-certified) - (1st Hour)	\$43.00	Each
2	Face to Face (non-certified) - (1/4 Hour increments, following 1st Hour)	\$10.75	Each
3	Face to Face (certified) - (1st Hour)	\$69.00	Each
4	Face to Face (certified) - (1/4 Hour increments, following 1st Hour)	\$17.25	Each
5	Document Translation Cost Per Word (Spanish)	\$0.18	Each
6	Document Translation Cost Per Word (All Others)	\$0.22	Each
7	Metro Employee Competency Assessment - (1st Hour)	\$125.00	Each
8	Metro Employee Competency Assessment - (1/4 Hour increments, following 1st Hour)	\$31.25	Each
9	Metro Employee (E911 staff only) Per Hour Interpreter Training	\$12.50	Each

## AllWorld

In-Person Interpretation; Document Translation; Metro Employee Competency Assessment

Item No.	Description	Cost Per Unit	Unit of Measure
<b>Type of Translation (Face-to-Face, Document)</b>			
1	Face to Face (non-certified) - (1st Hour)	\$58.00	Per Hour
2	Face to Face (non-certified) - (1/4 Hour increments, following 1st Hour)	\$14.50	Per Qtr. HR.
3	Face to Face (certified) - (1st Hour)	\$69.50	Per Hour
4	Face to Face (certified) - (1/4 Hour increments, following 1st Hour)	\$17.37	Per Qtr. HR.
5	Document Translation Cost Per Word (Spanish)	\$0.15	Per Word
6	Document Translation Cost Per Word (All Others)	\$0.19	Per Word
7	Metro Employee Competency Assessment - (1st Hour)	\$55.00	Per Hour
8	Metro Employee Competency Assessment - (1/4 Hour increments, following 1st Hour)	\$13.75	Per Qtr. HR.

## Lingualinx

Document Translation

Item No.	Description	Cost Per Unit	Unit of Measure
<b>Type of Translation (Telephonic, Face-to-Face, Document)</b>			
1	Document Translation Cost Per Word (Spanish)	\$0.12	Each
2	Document Translation Cost Per Word (All Others)	\$0.18	Each

## Bridges

Sign Language Interpretation

SERVICE DESCRIPTION	Rate	COMPENSIBLE UNITS
<b>Interpreter's service</b>		
Sign Language Interpreting (standard)	\$ 52.00	hour *
Sign Language interpreting (Legal)	\$ 65.00	hour *
Sign Language interpreting (with parking) two-hour minimum Travel, mileage, and parking are included in per hour rates	\$ 104.00	hour *
Sign Language interpreting outside normal working hours	\$ 60.00	hour *
Sign Language interpreting (Emergency)	\$ 52.00	hour *